

SPRING 2023



**Lesley Zinn**  
*Operations Specialist*  
UPMC Express Care &  
UPMC Urgent Care

Dear Employer,

Our team hopes that you had a wonderful holiday season, and your New Year is off to an amazing start! We are excited to announce that we have recently opened a new Urgent Care, located at 121 Towne Square Drive, right in the heart of Hershey, PA. This location, as well as all our Express Care and Urgent Care locations, treats patients of all ages with minor illnesses and injuries. It also provides vaccinations, school and work physicals, basic laboratory and imaging services, respiratory evaluation, wound management, and orthopedic care.

Best wishes for a healthy and prosperous 2023!

Sincerely,  
UPMC Retail Medicine  
Leadership team



## Team Spotlights: Making A Difference Every Day



**Ellys O. Betegón**  
**BA, CCMA**  
*Senior Practice Manager*  
UPMC Express Care,  
Arlington & UPMC  
Urgent Care,  
Linglestown

I began my career at UPMC in 2006 and have held several titles over the years. Most recently, I was promoted to Senior Practice Manager to oversee our Arlington and Linglestown offices.

As a former clinician myself, I bring a unique level of understanding to my job that ultimately benefits the staff and patients. We strive to educate our communities and involve them in all aspect of their care.

I am proud to work with an excellent group of people and continue to learn from them every day. We share the same goal, which is to prioritize patient health from preventive care and screenings to minor illnesses and injuries.



**Cindy J. Eberhart**  
*Senior Practice Manager*  
UPMC Express Care  
Annville  
UPMC Express Care  
Hershey

I recently became the senior practice manager for the Hershey and Annville locations, where my role is to ensure both sites are running efficiently. Alongside my colleagues and other site managers, we work collaboratively to meet patient needs. My favorite part of the job is identifying how all aspects of our job fits within the UPMC model.

In our Annville office, we have a variety of patients, from truck drivers to parents with concerns for their young children.

Additionally, we have patients needing physicals for their new jobs or for driving certifications.

What is unique to Annville and Hershey clinics are the multiple other specialty practices that are available within the same building.



**Georgette Mullen,**  
**CCMA**  
*Senior Practice Manager*  
UPMC Express Care  
Lancaster  
UPMC Express Care  
East York

As with any of our UPMC Express Care locations, my responsibility is to oversee best practices and make sure our patient care is efficient and exceptional. To achieve this goal, I rely on the support of my team. Working together to uphold the UPMC mission and values helps our community obtain quality care in their own neighborhood.

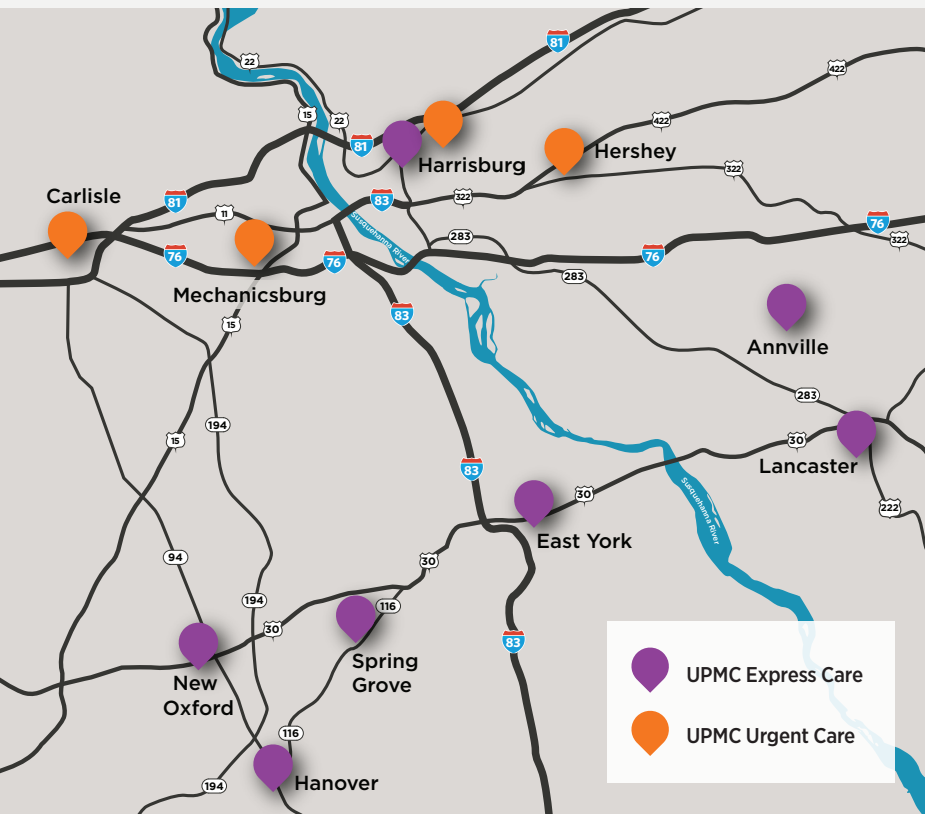
Our patient population ranges from employees seeking many occupational health services to infants all the way through seniors for minor illnesses and injuries.

Additionally, our East York office has laboratory, mammography, and radiology services for more comprehensive care.

# LOCATION SPOTLIGHT

## Your Urgent and Occupational Health Care Destination

- Quality medical care for patients with minor illnesses and injuries
- Comprehensive occupational health services



### Locations

#### Annville

UPMC Outpatient Center  
1251 E. Main St.  
P: 717-988-0531

#### Carlisle

1175 Walnut Bottom Road  
P: 717-258-9355

#### East York

2860 Whiteford Road  
Unit 1  
P: 717-815-2559

#### Hanover

UPMC Outpatient Center  
2201 Brunswick Drive  
Suite 1200  
P: 717-637-0470

#### Harrisburg

775 S. Arlington Ave.  
P: 717-782-5905

#### Harrisburg

2323 Linglestown Road  
Suite 201B  
P: 717-782-5905

#### Hershey

UPMC Outpatient Center  
121 Towne Square Drive, Suite 10  
P: 717-988-8300

#### Lancaster

UPMC Outpatient Center  
233 College Ave., Suite 101  
P: 717-740-5750

#### Mechanicsburg

6481 Carlisle Pike  
P: 717-796-9355

#### New Oxford

New Oxford Medical Center  
5615 York Road  
P: 717-624-1337

#### Spring Grove

Thistle Hill Professional Center  
2030 Thistle Hill Drive, Suite 100  
P: 717-225-9869

#### West York

520 Greenbriar Road  
P: 717-849-5465

### All Location Hours

**8 a.m. to 8 p.m.**  
7 days a week, 365 days a year.  
Holiday hours may vary.

If you have questions or wish to schedule a tour at one of our locations and meet our team, please contact Lesley Zinn at 717-465-0982 or [zinnle@upmc.edu](mailto:zinnle@upmc.edu).

## SERVICES SPOTLIGHT • Hershey Urgent Care

Serving patients of all ages, UPMC Urgent Care Hershey opened early this year, providing medical care to those with minor illnesses and injuries. With ample parking, people living and working in the surrounding areas can receive urgent care without an appointment.

“In addition to medical care and COVID-19 tests, we also offer lab and imaging services, and provide work or school physicals. Our newest location offers additional, convenient access to the quality care associated with all our walk-in facilities,” says Lesley Zinn, operations specialist, UPMC Express Care and UPMC Urgent Care.

