

UPMC | PASSAVANT

Language Interpretation Services

You have access to interpretation services 24 hours a day, 7 days a week at no cost to you. This chart includes languages commonly spoken in our community. Additional languages are available. For more information or to request language interpretation services, please ask a care team member.

English: Do you speak [language]?

We will provide an interpreter at no personal cost to you.

panish —————		Somali		
<i>Spanish</i> Español	¿Habla español? Le proporcionaremos un intérprete sin costo alguno para usted.	Somali Ma ku hadashaa Af Soomaali? Waxaan Af Soomaali kuu helaynaa tarjumaan bilaa lacag ah.		
Nepali		Burmese		
Nepali नेपाती	तपाईं नेपाली बोल्नुहुन्छ? हामी तपाईंको लागि नि:शुल्क रूपमा दोभाषे उपलब्ध गराउने छौं।	Burmese သင် မြန်မာစကား ပြောပါသလား။ မြန်မာ ကျွန်ုပ်တို့ စကားပြန် တစ်ဦးကို သင့်အတွက် ကုန်ကျစရိတ် မရှိစေပဲ ပေးပါလိမ့်မည်။		
Arabic		Kirundi		
	هل تتحدث اللغة العربية؟ سوف نوفر لك مترجمًا فوريًا بدون أي تكلفة عليك.	Kirundi Uvuga ikirundi? Tuzokuronsa umuntu Ikirundi agusigurira ata mahera utanze.		
Mandarin		Bengali		
Mandarin 中文	您讲国语吗?我们将免费为您提供 翻译。	Bengali আপনি কি বাংলায় কখা বলেন? আমরা আপনাকে একজন দোভাষী বাংলা (ইন্টারষ্টিটার) দেব যার জন্য আপনার ব্যক্টিগভঙাবে অর্খব্যয় করতে হবে না।		
Swahili		Korean		
	Je, unazungumza Kiswahili? Tutakupatia mkalimani bila gharama yoyote kwako.	Korean 한국어를 사용하십니까? 만국어 무료로 통역 서비스를 제공해 드리겠습니다.		
Russian		Kinyarwanda		
<i>Russian</i> Русский	Вы говорите по-русски? Мы абсолютно бесплатно предоставим вам переводчика.	Kinyarwanda Mbese uvuga ikinyarwanda? Tuzaguha lkinyarwanda umusemuzi utiyishyurira wowe ubwawe.		
Vietnamese		French		
<i>Vietnamese</i> Tiếng Việt	Quý vị nói được tiếng Việt không? Chúng tôi sẽ cung cấp một thông dịch viên miễn phí cho quý vị.	French Parlez-vous français ? Nous vous français fournirons gratuitement un interprète.		
Uzbek		Italian		
	Siz Oʻzbek tili da gaplashasizmi? Biz bepul tarzda sizga tarjimon beramiz.	Italian Parla italiano? Le forniremo Italiano gratuitamente un interprete.		



American Sign Language (ASL)

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Preparing for Your Surgery

We know that preparing for any surgery can be stressful. Knowing what to expect before, during, and after surgery can help ease some of your fears. We are here to guide you through every step of the process.

Surgery Education Video

Please scan the QR code using the camera on your smartphone or visit

UPMC.com/SurgeryEducation to watch an important video on what to expect before, during, and after your surgery and how you can prepare for it. You will learn about the different types of anesthesia you may receive and the steps to care for yourself before and after surgery to help speed up your recovery.



Important Information

For your health and safety, please follow the instructions below. If you do not follow the instructions, your surgery may need to be postponed or canceled.

- Medicines Some medicines, vitamins, and herbal supplements should be stopped before surgery. Please check with your surgeon or primary care provider (PCP) before surgery. Please only take medicines as instructed by your doctor and preadmission nurse.
- Changes in Your Health Let your surgeon's office know if you have any symptoms of a cold, fever, or infection, or if you have any changes in the level of your pain, numbness, or sensitivity.
- What to Bring Remember to bring your x-ray/CT/MRI films and blood band the day of your surgery if you are told to do so.

Anesthesia - If you are having any type of sedation or anesthesia, you cannot drive and must have a responsible adult take you home. If you are taking public transportation (such as the bus or UBER®), you must have a responsible adult accompany you. You must have a responsible person 18 years or older stay with you for 24 hours after your surgery.

The UPMC Disabilities Resource Center

The UPMC Disabilities Resource Center (DRC) makes sure that health care is accessible to people with disabilities, including those who are deaf, hard of hearing, blind or have low vision, or those with mobility, speech, intellectual, cognitive, or behavioral disabilities. We offer accessibility, communication, and hearing assistance resources. Please let a staff member know of your needs.

Service Animals

Service animals as defined by the Americans with Disabilities Act, are welcome in all public areas within UPMC facilities and in your room. Animals must be housebroken and under the control of their owner. If the owner is unable to care for the animal during their stay or visit, another person must be designated to do so. UPMC staff are not required to care for service animals.

For more information, visit UPMC.com/DRC or call 412-605-1483.



Testing Before Surgery

Your surgeon may ask that you have testing done before your surgery. This is to make sure that you are safe for surgery. Some of these tests may include blood tests, EKGs, x-rays, or CT scans. You may also be asked to schedule other tests if your surgeon thinks they are needed.

UPMC Passavant Outpatient Testing Center

You may go to the UPMC Passavant Outpatient Testing Center for your testing before surgery. It is located inside the hospital on the 1st floor by the Main Information Desk. You can enter the hospital through the Main Entrance (#2) and use the Blue Parking Lot or Valet Services.

Hours of Operation

Monday through Friday:

6:30 a.m. to 6 p.m.

Saturday:

7 a.m. to 3 p.m.

Testing and Blood Work:

After scheduling your surgery, you will need to have all testing completed within 30 days before your surgery. Blood work can typically be done within 45 days.

- You must check in 15
 minutes before close for
 blood work and 30 minutes
 for EKGs and x-rays. You
 should also bring a paper
 copy of the ordered testing.
- We do not accept appointments for preoperative testing.
 This is a walk-in service.
- If you are having your testing done at another facility, please make sure all results are faxed to the UPMC Passavant Surgical Department (412-748-6966), your PCP, and your surgeon.



Preoperative History and Physical (H&P): You must have this within 30 days of surgery. This may be done by your PCP or surgeon.

- Bring a list of your medicines including over-the-counter medicines, vitamins, and herbal supplements.
- Be prepared to fill out paperwork about your medical history so your provider has the most updated information.

Medical Clearance: If your surgeon orders this you must see your PCP or other medical specialist for this service. If you are unable to see your PCP before surgery, call your surgeon's office. If you take any diabetes, weight loss, or blood thinning medicines, talk to your prescribing doctor or surgeon about how much to take and/or when to stop taking them before surgery.

Before Your Surgery

Preoperative Phone Call

You will receive a phone call from a preadmission nurse before your surgery. This call will take about 30 to 45 minutes. Please have all of the following information available:

- A list of all of your medicines, including over-the-counter medicines, vitamins, and herbal supplements
- The name and phone number of your pharmacy
- A list of your allergies, including medicines, food, or latex and what reaction you have

- Your medical history and past surgical experiences
- Please tell us about any special needs during this phone call (translators, accommodations, etc.).
- Be sure to ask about the current visiting hours and restrictions.

Important Things to Know

- Please note that your scheduled surgery is subject to time change.
- Do not eat any solid food after midnight. This includes chewing gum, breath mints, or lozenges (cough drops).



- After midnight, up to 3 hours before your scheduled surgery time, you are allowed these 5 liquids only if your doctor and preadmission nurse says it is okay:
 - > Water
 - Black coffee or tea (you may add sugar, but no milk, dairy products, honey, or creamers)
 - > Clear apple juice
 - Gatorade® (any color except red) if you are diabetic, please get the G2® low-sugar Gatorade.
- Do not drink any carbonated beverages.
- If you are diabetic and you feel your blood sugar is low, check your blood sugar (if you have a glucometer).
 You may have 4 oz. of clear apple juice.
- Do not smoke, chew tobacco, or vape 24 hours before surgery.
- Do not drink alcoholic beverages 24 hours before surgery.
- Do not use recreational drugs or medical marijuana 24 hours before surgery.

- Be sure to follow any home preparation prescriptions, such as bowel preparations.
- Please follow the guidelines for cleansing with chlorhexidine (CHG) soap or an antimicrobial soap (such as Dial®). You will receive more instructions before your surgery.

The hospital will contact you between 1 and 3 p.m. the day before your surgery to let you know your surgery time and what time you will need to arrive. You may need to arrive 1 to 3 hours before your surgery time depending on your surgery and anesthesia needs.

Please contact the Preadmission Department with any questions:

Monday through Friday: 8 a.m. to 4 p.m.

Phone: 412-748-6725 You may leave a message and someone will return your call.

Day of Your Surgery

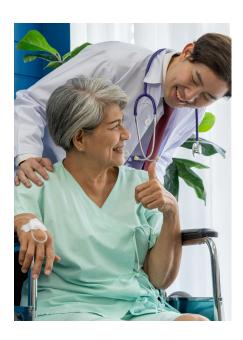
- Leave all valuables, including money and credit cards, at home.
- Wear comfortable clothing that is clean, loose-fitting, and easy to remove.
- Do not use any lotions, perfumes, deodorant, makeup, powder, nail polish, hair products, or aftershave.
- Do not wear jewelry, including rings. Remove all body piercings.
- Do not wear contact lenses. Bring your glasses and a case.
- If you use a constant positive airway pressure (CPAP) machine at home, you will need to bring it the day of your surgery if you are staying overnight.

- Bring any inhalers from home; all other prescriptions will be provided by the hospital pharmacy.
- Only 2 support persons may be with you on the day of your surgery.
- \$3 valet parking is available in front of Main Entrance (#2) between 7 a.m. and 5 p.m.
- We will let you know if valet parking is available during your preoperative phone call.
- Free parking is also available in the Blue Parking Lot in front of the hospital.
- Security will provide escort services from the hospital to your car upon request. Please call 412-748-6348 to request an escort.

When You Arrive

- 1. Enter the hospital through the Main Entrance (#2) and take the Main Elevators beside the Information Desk to the 2nd floor.
- 2. When you come off of the elevator on the 2nd floor, check in at the kiosk. When your name is called, a staff member will take you to a private room where you will remove all clothing and undergarments and change into a gown.
- **3.** A member of the care team will then take your vital signs and complete any other orders your surgeon has asked for.

- **4.** You will see members of the surgical and anesthesia teams who will explain the details of the surgery and anesthesia, including the risks and benefits. Please ask any questions you may have about your surgery.
- **5.** Your support person(s) may visit you while you are waiting to be taken to the operating room (OR) once you are fully prepped by the care team. A nurse will call them back when they are able to visit you.



Anesthesia

An anesthesia specialist will talk with you about anesthesia, which is used to relax you and block pain. They may also start an IV in your vein. There are several types of anesthesia that may be used for surgery:

- Local anesthesia numbs a small part of the body for minor procedures. You may get a shot or cream applied to the area to block pain. You may stay awake during the procedure.
- Regional and neuraxial (epidural or spinal) anesthesia blocks pain to a larger part of your body. You may also get medicine to help you relax or sleep. Types of regional anesthesia include:
 - A nerve block, which is a shot to block pain around a specific nerve or group of nerves, often used for surgeries on the hands, arms, feet, legs, or face.
 - > Epidural or spinal anesthesia, which is a shot near the spinal cord and the nerves that connect to it. It blocks pain from an

- entire region of the body, such as the belly, hips, or legs.
- Conscious sedation helps you relax and makes you sleepy, but often you are not fully asleep. It is usually given by IV. This type of medicine allows you to recover quickly from your procedure and return to regular activities sooner.
- General anesthesia affects your brain and body. You may get it through an IV in your vein or by breathing it in. You will be asleep and will not feel pain during the surgery or remember it afterward.

The type of anesthesia used depends on your health history and the type of surgery. Major side effects are rare, especially if you are in good health. Minor side effects like sore throat, vomiting, or headache might occur.

After the procedure, the anesthesia medicines will be stopped. How fast it wears off depends on the anesthesia used, your age, health, and how you react to it. Everyone is different.

The Surgery

- You will be taken to the Operating Room (OR) and cared for by specially-trained staff.
- No support persons are allowed in the OR. After your surgery, your surgeon will let them know how you are doing.
- Support persons should stay on campus at all times during your procedure. If your support person leaves the waiting area, they

should let the receptionist know and leave a phone number where they can be reached.

After Surgery

You will be taken to the Post-Anesthesia Care Unit (PACU)/Phase I. Your length of stay in the PACU depends on the type of surgery you had and anesthesia you received. Please let your nurse know how you are feeling, and what kind of pain you are in.



Overnight Stay

If the care you need after surgery requires you to stay overnight, you will be moved from the PACU to Phase II or a hospital room. Your support person(s) will be able to see you when you leave the PACU.

If your support person(s) needs a place to stay near the hospital, there are hotels close by. You can ask a member of your care team for more information and help with finding accommodations.

Pharmacy

The UPMC Passavant
Outpatient Pharmacy is
located on the 1st floor to the
right of the HVI Entrance
(#3). It is open Monday
through Friday from
8:30 a.m. to 5 p.m.

Thank You

Thank you for choosing UPMC for your care. Our goal is for you to have a successful surgery, so please let us know if you have any questions. For more patient and visitor information, please visit **UPMCPassavant.com**.

Notes							



UPMC Passavant

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412-367-6700 UPMCPassavant.com

UPMC policy prohibits discrimination or harassment on the basis of race, color, religion, ancestry, national origin, age, sex, genetics, sexual orientation, gender identity, gender expression, marital status, familial status, disability, veteran status, or any other legally protected group status. Further, UPMC will continue to support and promote equal employment opportunity, human dignity, and racial, ethnic, and cultural diversity. This policy applies to admissions, employment, and access to and treatment in UPMC programs and activities. This commitment is made by UPMC in accordance with federal, state, and/or local laws and regulations.