




CAMPUS MAP

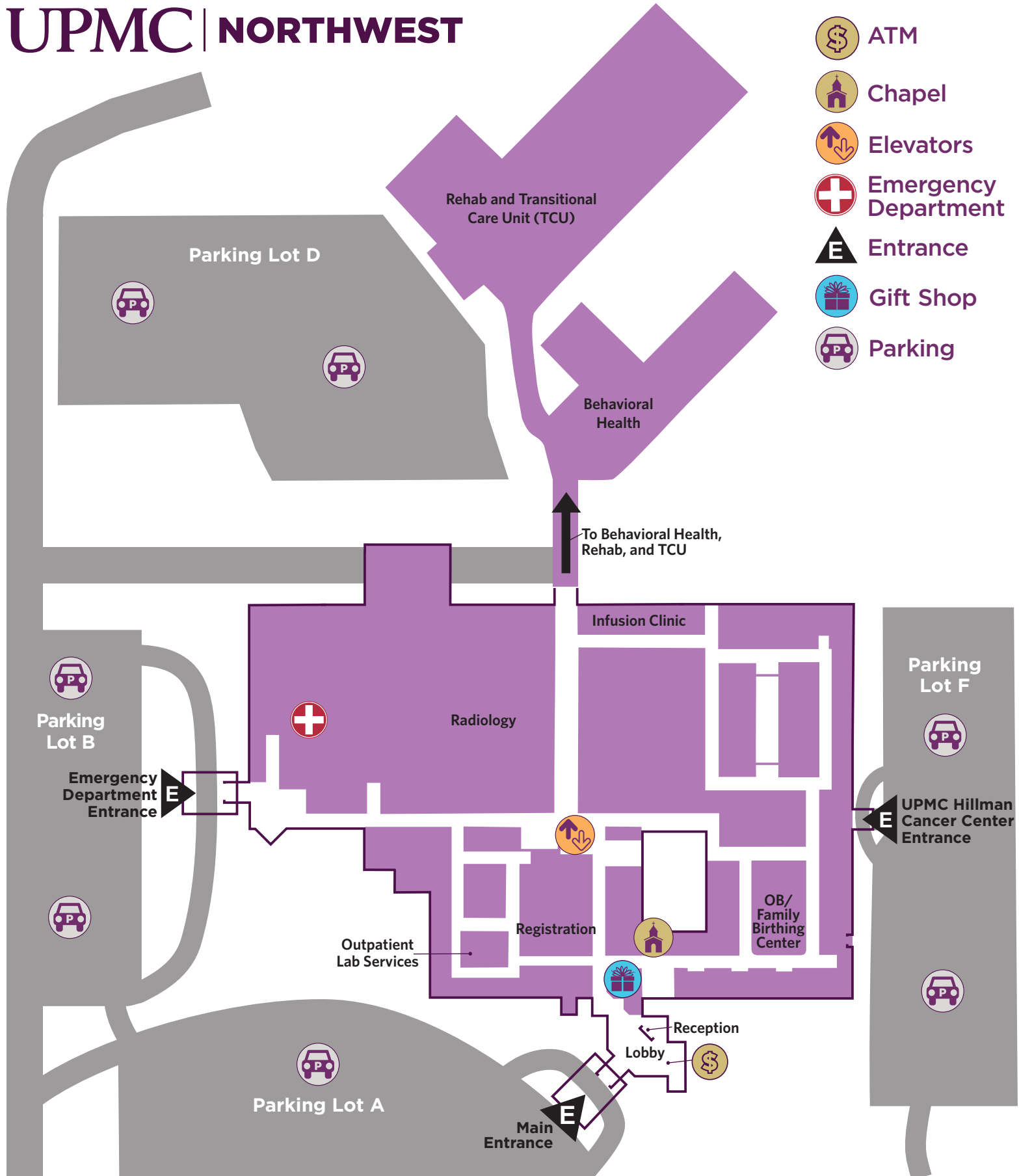
100 Fairfield Drive, Seneca, PA 16346

814-676-7600

UPMCNorthwest.com

UPMC | NORTHWEST

-  ATM
-  Chapel
-  Elevators
-  Emergency Department
-  Entrance
-  Gift Shop
-  Parking



Visiting Information

The number of support persons allowed at one time may be limited and can vary by specialty area. Please look for the posted signs, ask a staff member, or visit [UPMC.com/NorthwestVisitors](https://www.upmc.com/northwestvisitors) for current visiting hours and guidelines.

Parking

Free parking is available around the hospital's perimeter, conveniently located near all entrances.

ATM

There is an ATM located in the Main Lobby on the 1st floor.

Dining Cafeteria

The cafeteria is located on the ground floor and is open:

Monday through Friday:

Breakfast: 6:30 to 10 a.m.

Lunch: 11 a.m. to 2 p.m.

Dinner: 4 to 6 p.m.

Weekends:

Breakfast: 6:30 to 10 a.m.

Lunch: 11 a.m. to 2 p.m.

Vending Machines

Vending machines are located inside the cafeteria dining room on the ground floor and in the lobby of the Emergency Department Waiting Area on the 1st floor.

Gift Shop

The Gift Shop is located in the Main Lobby. A variety of gifts, toys, stationery, magazines, books, local newspapers, greeting cards, and flowers are available for purchase. It is open Monday through Friday from 8 a.m. to 5 p.m. and is closed on weekends and holidays. Please call **814-676-7718** if you have any questions or want an item delivered to your room.

Wi-Fi

We offer free wireless Internet access for all patients and support persons. Go to "Wi-Fi" or "Network Connections" on your mobile device and choose "**UPMC Guest**" to connect.

Pastoral Care

We offer spiritual support to persons of all faiths who desire our services 24 hours a day, 7 days a week. Our Chapel is located in the Main Lobby past the Gift Shop and is open 24/7. To place a request for Pastoral Care, please call **814-676-7143**.

Safety and Security

Our Security Department is available 24/7. If you need assistance or would like to have a security escort to help you reach your destination safely, please call **814-677-1581**.

Patient Relations

Our Patient Relations coordinators are available to assist with any questions you may have about your care. If you are unable to resolve your concerns with your health care team, we can help. Please call **814-676-7154**.

Disability Resource Center

The UPMC Disabilities Resource Center (DRC) makes sure that health care is accessible to people with disabilities, including those who are deaf, hard of hearing, blind or have low vision, or those with mobility, speech, intellectual, cognitive, or behavioral disabilities. We offer accessibility, communication, and hearing assistance resources. Please let a staff member know of your needs. For more information, call **412-605-1483** or visit [UPMC.com/DRC](https://www.upmc.com/drc).