



Transferring to UPMC Mercy for Care

This guide provides directions, parking, and important information for the support person when a patient is transferring to UPMC Mercy. It is especially helpful for transfers during the evening or nighttime hours.

The patient is assigned to bed or location:

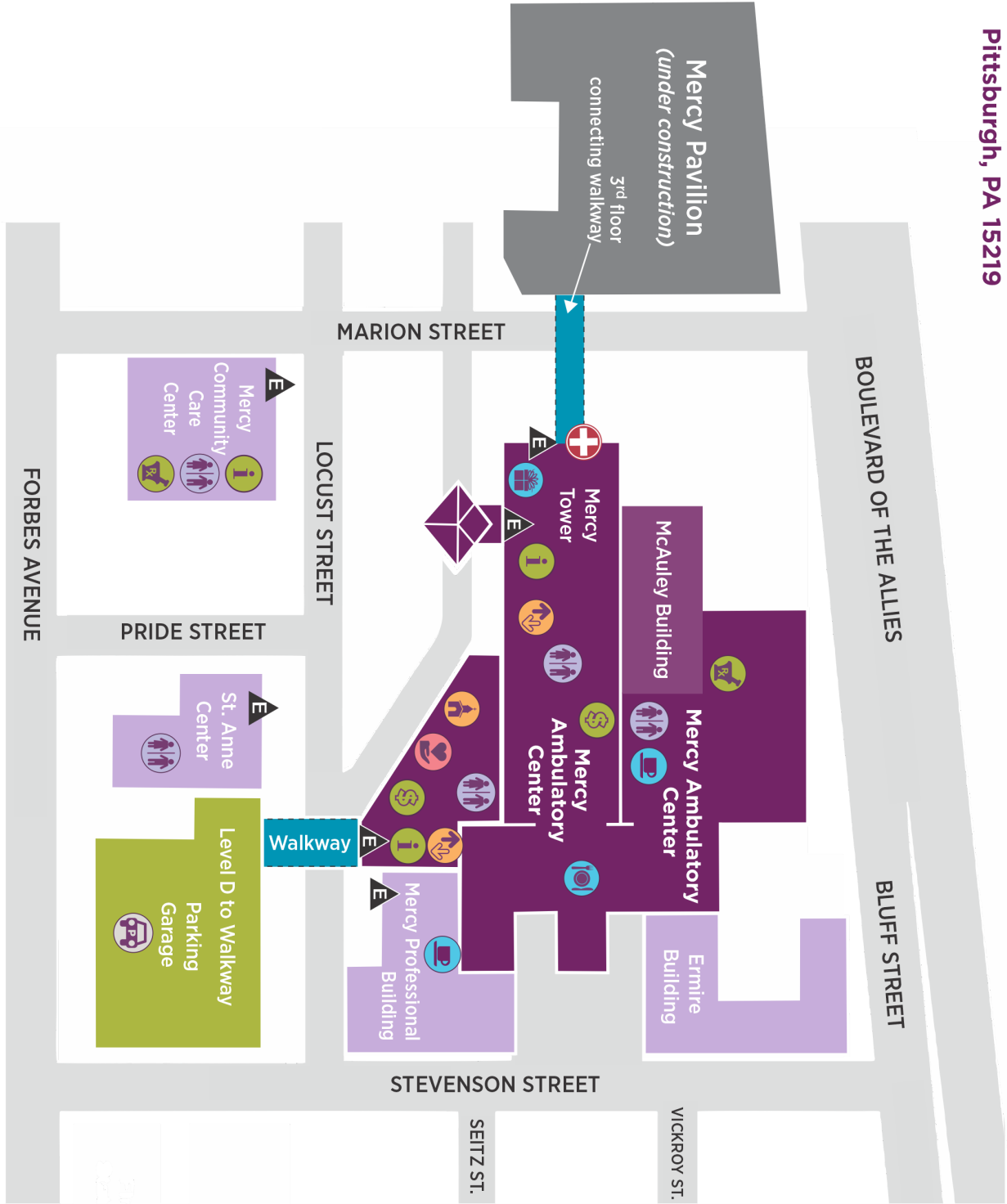
UPMC | MERCY

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1400 Locust St.
Pittsburgh, PA 15219



CAMPUS MAP



- ATM
- Cafeteria
- Café
- Chapel
- Elevators
- Emergency Department (ED)
- Entrance
- Gift Shop
- Information Desk
- Parking Garage
- Pharmacy
- Restrooms
- Volunteer Services

Driving Directions

From the North

- Take I-79 South to I-279 South to Exit 2B (Route 28 North).
- Use the right 2 lanes to take 2A for I-579 South toward Veterans Bridge.
- Continue onto I-579 South/Veterans Bridge.
- Use the middle 2 lanes to take the 7th Ave. Exit toward 6th Ave./Downtown.
- Keep left, follow the signs for PPG Arena 6th Ave.
- Merge onto Bigelow Boulevard.
- Use the middle 2 lanes to continue onto Bigelow Square.
- Turn left onto 6th Ave.
- Turn left onto Forbes Avenue.
- Turn right onto Stevenson Street.
- Turn left onto Locust Street.

From the South

- Take Route 19 North or Route 51 North through the Liberty Tunnels and cross the bridge in the right lane.
- Liberty Bridge turns slightly right and becomes Crosstown Boulevard.
- Turn right onto Forbes Avenue.
- Turn right onto Stevenson Street.
- Turn left onto Locust Street.

From the East

- From the Pennsylvania Turnpike, take Exit 57 (Pittsburgh/Monroeville) to I-376 West to Exit 77 (Edgewood/Swissvale).
- Take exit 72B for Boulevard of Allies toward I-579/Liberty Bridge.
- Merge onto Boulevard of the Allies.
- Turn right onto Marion Street.
- Turn left onto Locust Street.

From the West

- Take I-376 East. Get into the right lane before entering the Fort Pitt Tunnels.
- Take Exit 71A on the left for Grant Street.
- Continue onto Grant Street.
- Turn right onto Forbes Avenue.
- Turn right onto Stevenson Street.
- Turn left onto Locust Street.

Parking

UPMC Mercy Indoor Parking Garage

UPMC Mercy has an indoor parking garage connected to the hospital. The garage is located at:

**1400 Locust St.
Pittsburgh, PA 15219**

There is also an entrance located at:

**1420 Forbes Ave.
Pittsburgh, PA 15219**

- From the garage, take the elevators to Level D (yellow level).
- Exit the elevators and enter the hospital through the foot bridge/walkway.

Metered Parking

Limited metered parking is available on Stevenson Street and in the 1400 and 1500 blocks of Forbes Avenue.

Valet Parking

Upon request, valet parking is available at the UPMC Mercy Ambulatory Center Entrance from 5:30 a.m. to 5:30 p.m. on weekdays for a flat rate of \$5 (includes the parking fee). Please see the parking attendant on duty. For patients of the Emergency Department free valet service is available 24 hours a day, 7 days a week.

If you are arriving at the hospital after hours, please enter through the Emergency Department.

For questions about parking, please call **412-232-8147**. If calling after hours, or on the weekend, call the concierge desk at **412-232-8017**. View our discounted parking rates at **UPMC.com/Mercy**.

Visiting Information

The number of support persons allowed at one time may be limited and can vary by specialty area.

Please look for the posted signs, ask a staff member, or visit the information webpage at **UPMC.com/Mercy** for current visiting hours and guidelines.

Dining

Cafeteria

Located on the 2nd floor near the yellow elevators. Open Monday through Friday: 6 a.m. to 9:45 a.m. and 10:30 a.m. to 7:30 p.m.; Saturdays and Sundays: 6 a.m. to 7 p.m.

The 1847 Café

Located on the ground floor across from the parking garage. Open Monday through Friday: 6 a.m. to 3 p.m.

UPMC Mercy SnackCenter

Located on the 2nd floor next to the main entrance of the cafeteria. It is cashless and only accepts credit and debit cards. Open 24 hours a day.

Vending Machines

Located at the UPMC Mercy SnackCenter and in other locations throughout the hospital.

Wi-Fi

We offer free wireless Internet access for all patients and support persons. To connect follow these 3 easy steps:

1. Go to “Wi-Fi” or “Network Connections” on your mobile device.
2. Choose “**UPMC Guest**” to connect.
3. Press “accept” to verify that you have read and accepted the Acceptable Use Policy.

Spiritual Care

As a faith-based hospital, we know that faith can be a great source of comfort and healing, particularly in urgent situations. We offer spiritual support to persons of all faiths who desire our services 24 hours a day, 7 days a week. Please call **412-232-8198**.

Disabilities Resource Center

The UPMC Disabilities Resource Center (DRC) makes sure that health care is accessible to people with disabilities, including those who are deaf, hard of hearing, blind, low vision, or with mobility, speech, intellectual, cognitive or behavioral disabilities. We offer accessibility, communication and hearing assistance resources. Please let a staff member know of your needs.

Language Interpretation

We provide free language interpretation services 24 hours a day, 7 days a week. Please ask a staff member.

Safety and Security

We want to keep all patients, support persons, and staff safe. Security is available 24 hours a day, 7 days a week. To contact Security, call **412-232-7998**.

Accommodations

McAuley Inn

The McAuley Inn is located at UPMC Mercy and offers clean, comfortable, homelike, and affordable overnight accommodations for patients and support persons.

For more information, or to arrange a stay, call **412-232-7424** or **412-232-8198**. After 3 p.m. and on weekends, call **412-232-8111**.

Hotel Reservations

A variety of hotels are available near UPMC Mercy. When making a room reservation, ask if the hotel:

- Offers a discount to UPMC patients and support persons.
- Provides shuttle service to UPMC Mercy.



Scan this QR code to visit **UPMC.com** for more information about UPMC Mercy.