

FORBES AVENUE

## **Hospital Visiting Hours**

Daily: 9 a.m. to 7:30 p.m. Some specialty care units may differ. Visitors can enter UPMC Mercy at the hospital's main entrance. For more information, call **412-232-8111**.

### Security

For Security escorts, please call **412-232-7998**.



#### Valet Parking

Valet Parking is available upon request at the UPMC Mercy Ambulatory Center Entrance. Please see the parking attendants on duty. Monday through Friday: 5:30 a.m. to 5:30 p.m.

#### Garage Parking

UPMC Mercy has an indoor parking garage across the street from the hospital. The main garage entrance is located on Locust Street. There is also an entrance on Forbes Avenue.

#### **Pavilion Garage Parking**

The UPMC Mercy Pavilion has an indoor parking garage next to it. The main entrance is located on Pavilion Drive off of Marion Street. The entrance on Van Braam Street is only for staff.

#### **Metered Parking**

Limited metered parking is available on Stevenson Street and on Forbes Avenue.

#### **Public Transportation**

Public transportation is available to UPMC Mercy from downtown Pittsburgh on various Pittsburgh Regional Transit bus routes. For more information and to get a current bus schedule, visit **rideprt.org**.



#### ATMs

There are 2 PNC<sup>®</sup> ATMs located on the 2<sup>nd</sup> floor. One is near the cafeteria, and one is near the Information Desk at the end of the bridge that connects to the parking garage.

#### Cafeteria

The cafeteria is located on the 2<sup>nd</sup> floor of the hospital near the yellow elevators. Monday through Friday: 6 to 9:45 a.m. and 10:30 a.m. to 7:30 p.m. Saturday and Sunday: 6 a.m. to 7 p.m.

#### The 1847 Café

The 1847 Café is located on the ground floor of the hospital across from the parking garage. Monday through Friday: 6 a.m. to 3 p.m.

#### **UPMC Mercy SnackCenter**

The UPMC Mercy SnackCenter is located on the  $2^{nd}$  floor of the hospital, next to the main entrance of the cafeteria. It is cashless and only accepts credit and debit cards. It is open 24/7.

#### The Uptown Café

The Uptown Café is located on the 1st Floor of the Pavilion.

Monday through Friday: 6:30 a.m. to 4:30 p.m.



#### Seven Sisters Gift Shop

The Seven Sisters Gift Shop is located on the ground floor near the main entrance of the hospital.

Monday through Friday: 7:30 a.m. to 7 p.m. Saturday and Sunday: 11 a.m. to 5 p.m. Holiday hours vary.

## Chapel and Spiritual Care

As a faith-based hospital, we offer Spiritual Care to meet the needs of all persons of faith. The Holy Family Chapel is located on the 1<sup>st</sup> floor of the hospital and is open for meditation and prayer 24/7.

# Accessibility

We ensure that services are accessible to and usable by persons with a disability, including persons who are deaf, hard of hearing, or blind, or who have other sensory impairments. Language interpretation services are also available to patients and their support person(s).