

GENERAL ORIENTATION POST-TEST

Name: _____ Date: _____

Department: Volunteer**True or False**

1. ___ The Vision of UPMC Horizon/Jameson placing employees, patients, health plan members and community at the center of everything we do.
2. ___ The letter "I" in AIDET stands for Impress.
3. ___ Quality and Safety is not one of the five UPMC Values.
4. ___ Sexist jokes and/or remarks are not considered sexual harassment.
5. ___ UPMC's Code of Conduct contains the expectation that consultants, representatives and agents who act on behalf of UPMC, act in a manner consistent with all policies.
6. ___ The UPMC Values make up 50% of the total performance review score.
7. ___ Failure on the part of the UPMC staff member to renew the required license, certification or registration before expiration will result in immediate suspension without pay upon the date of expiration.
8. ___ It is permissible to smoke on UPMC Horizon/Jameson's campus at designated entrances and exit areas or off campus during shift in on break or mealtime.
9. ___ All staff, including volunteers and students, must wear a nametag while on duty.
10. ___ The acronym, RACE, stands for Rescue, Alarm, Contain, Extinguish/Evacuate.
11. ___ Medical equipment that has malfunctioned should be taken out of service and tagged as such immediately.
12. ___ The acronym PASS stands for Pull Aim Scream Sweep.
13. ___ In the case of an electrical failure, Emergency Power is available at all RED wall receptacles.
14. ___ Child Abduction Code (Security Alert + Location + Child Abduction + Instructions) is a Security Alert.
15. ___ To call a code at UPMC Jameson you dial 5511 from any phone.
16. ___ To call a code at UPMC Horizon Greenville you dial 5555
17. ___ To call a code at UPMC Horizon Shenango you dial 111.
18. ___ Safety Data Sheets (SDS) give you all the critical information you need about hazardous chemicals and products.
19. ___ An example of a Sentinel Event would be infant abduction or discharge to the wrong family.
20. ___ Hand washing is the least effective strategy to reduce the risk of transmitting organisms from one person to another.

21. ___ Personal protective equipment (PPE) protects you from contact with blood or other potentially infectious materials.
22. ___ Annual flu shots are required only of employees.
23. ___ Active participation in care decisions is a patient's right.
24. ___ While working in the hospital, you notice your neighbor's name on the patient census, so you should go home and tell your neighbors so they may send a get-well card.
25. ___ The Safety Officer at UPMC Horizon/Jameson is Karen Calhoun, RN.
26. ___ SAFE HAVEN is a program that permits the hospital to accept a child less than 28 days old if voluntarily relinquished by parent.
27. ___ All patients have the right to appropriate assessment and management of pain.
28. ___ Abuse and neglect only causes physical harm.
29. ___ UPMC Horizon/Jameson now accepts that ALL patients are at risk of fall, and requires basic preventions know as Universal Fall Interventions.
30. ___ Privacy is UPMC's obligation to limit access to information on a need-to-know basis to individuals or organizations so that they can perform a specific function for or on behalf of UPMC. This includes verbal, written, and electronic information.
31. ___ Corporate Compliance demonstrates honesty and responsible behavior.
32. ___ EMTALA requires a hospital to provide an appropriate medical examination to any person who comes to the hospital campus and requests treatment.
33. ___ UPMC's service recovery acronym is CARE+.