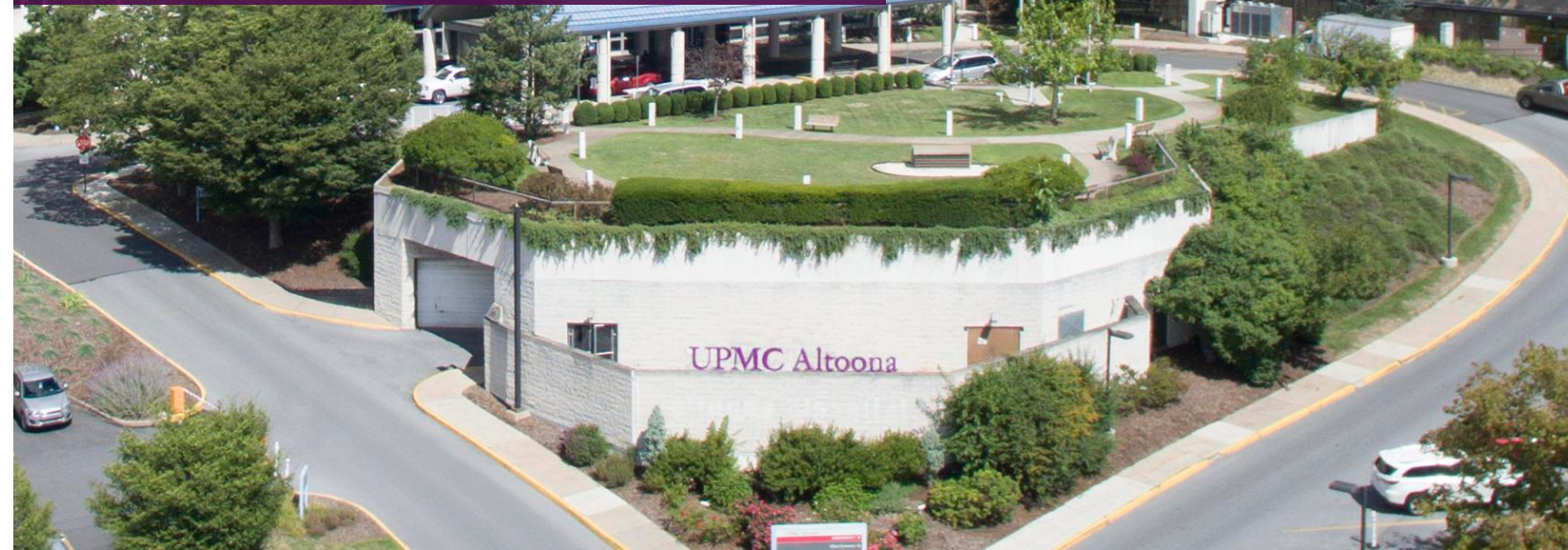


Transferring to UPMC Altoona for Care



This guide provides directions, parking, and important information for the support person when a patient is transferring to UPMC Altoona. It is especially helpful for transfers during the evening or nighttime hours.

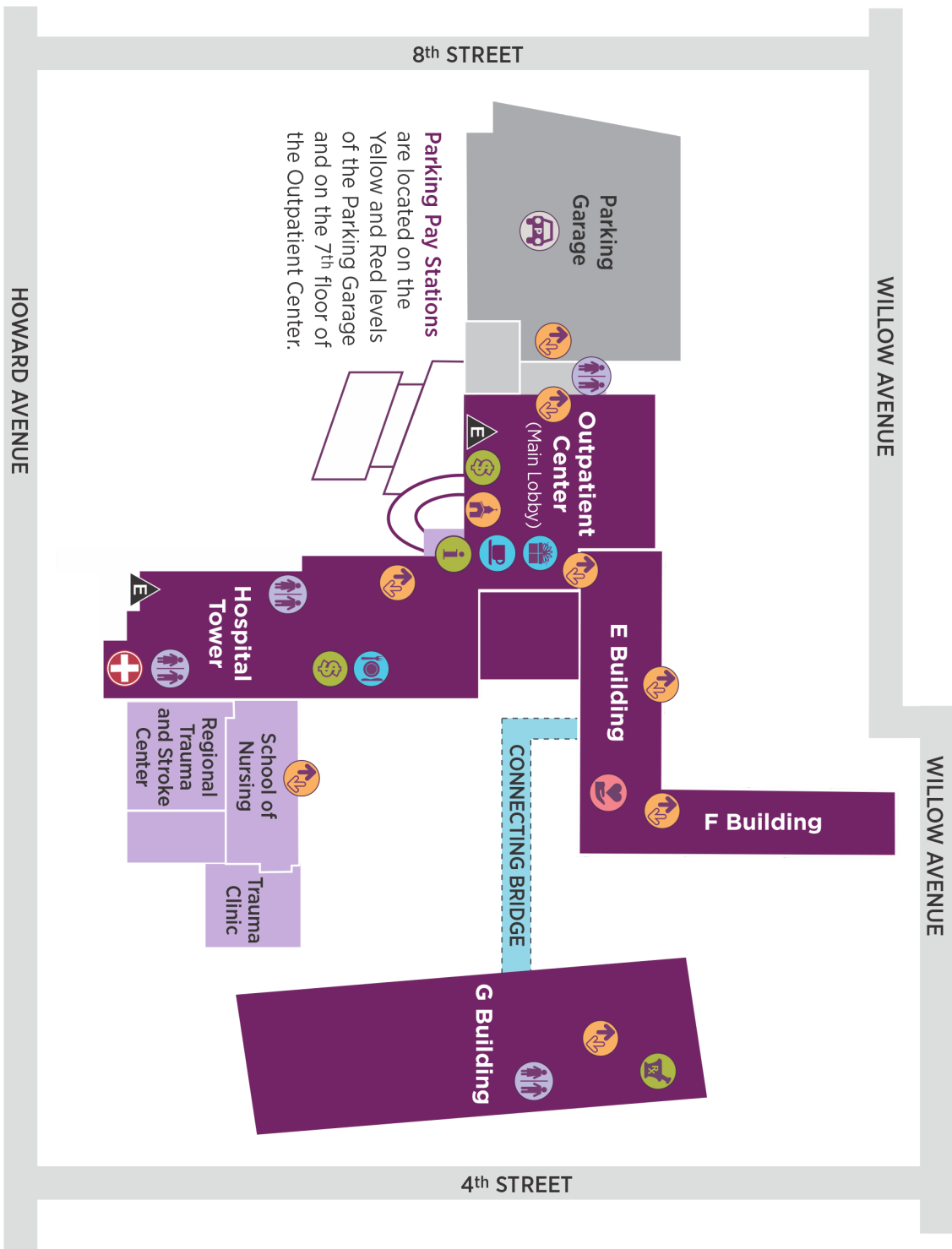
The patient is assigned to bed or location:

UPMC | ALTOONA

UPMC | ALTOONA
 620 Howard Ave.
 Altoona, PA 16601



CAMPUS MAP



- ATM
- Cafeteria
- Café
- Chapel (4th floor)
- Elevators
- Emergency Department (ED)
- Entrance
- Gift Shop
- Information Desk
- Parking Garage
- Pharmacy
- Restrooms
- Volunteer Services

Driving Directions

From I-99 North or I-99 South

- Take Exit 33 to 17th Street.
- Turn right onto 6th Avenue.
- Turn left onto 7th Street.
 - Continue straight through all lights to get to the Parking Garage/Main Entrance.
 - Keep right after the final light to get to the Emergency Department Entrance.

Parking

UPMC Altoona Parking Garage

UPMC Altoona has a parking garage attached to the hospital. The garage is open 24 hours a day, 7 days a week.

Parking pay stations are located on the Yellow and Red levels of the parking garage and on the 7th floor of the Outpatient Center (Main Lobby).

Valet Parking

A valet will greet you at the hospital's main entrance or at the Emergency Department Entrance and park your car for you.

Parking for Emergency Department patients is free and \$7 for all others (cash only, pay at valet stand before parking).

When you are ready to leave the hospital, call the Main Entrance Valet Podium at **814-889-7874** or the Emergency Department Valet Podium at **814-889-7873**.

For questions about parking, including valet service hours, please call **814-889-2121**. View our discounted parking rates at UPMC.com/Altoona.

Visiting Information

The number of support persons allowed at one time may be limited and can vary by specialty area.

Please look for the posted signs, ask a staff member, or visit the information webpage at UPMC.com/Altoona for current visiting hours and guidelines.

Disabilities Resource Center

The UPMC Disabilities Resource Center (DRC) makes sure that health care is accessible to people with disabilities, including those who are deaf, hard of hearing, blind, low vision, or with mobility, speech, intellectual, cognitive, or behavioral disabilities. We offer accessibility, communication, and hearing assistance resources. Please let a staff member know of your needs.

Language Interpretation

We provide free language interpretation services 24 hours a day, 7 days a week. Please ask a staff member.

Hospital Police

We want to keep all patients, support persons, and staff safe. Hospital police are available 24 hours a day, 7 days a week. To contact hospital police, call **814-889-2121**.



ATMs

There are ATMs located in the Outpatient Center (Main Lobby) on the 1st floor and in the Hospital Tower on the 4th floor outside of the cafeteria.

Dining

Cafeteria

The cafeteria is located on the 4th floor of the Hospital Tower (directly across from the main visitor elevators). It is open Monday through Friday from 6:30 to 10:30 a.m. and 11 a.m. to 6:30 p.m.; and on Saturday and Sunday from 6:30 a.m. to 3 p.m.

Atrium Deli

The Atrium Deli is located on the 1st floor of the Outpatient Center (Main Lobby). It offers Starbucks® coffee, sandwiches, salads, fresh soups, paninis, and grab-and-go foods. Please call **814-889-2351** or ask a care team member for the current hours.

Vending Machines

Vending machines are in various locations throughout the hospital.

Gift Shop

Lori's Gifts is located in the Outpatient Center (Main Lobby) on the 1st floor. It has a various assortment of gifts, flowers, cards, balloons, stamps, magazines, and other personal items. It is open Monday through Friday from 9 a.m. to 4 p.m. and is closed on weekends and holidays.

Wi-Fi

We offer free wireless Internet access for all patients and support persons. To connect follow these 3 easy steps:

1. Go to "Wi-Fi" or "Network Connections" on your mobile device.
2. Choose "**UPMC Guest**" to connect.
3. Press "accept" to verify that you have read and accepted the Acceptable Use Policy.

Please read and follow all signs posted in the hospital about restrictions on the use of cell phones, computers, and other wireless devices.

Pastoral Care

We know that faith can be a great source of comfort and healing, particularly in urgent situations. We offer spiritual support to persons of all faiths who desire our services 24 hours a day, 7 days a week. Please call **814-889-2132**.

The All Faiths Chapel is located on the 4th floor of the Hospital Tower.

Austin's Playroom

Austin's Playroom is located on the 5th floor of the Hospital Tower. This area gives families with children the opportunity to escape the clinical setting and relax when they are visiting someone in the hospital.

Austin's Playroom features:

- Bubble hockey
- Games
- iPads®

Accommodations

Donna-Jean Hospitality House

The Donna-Jean Hospitality House is located a block away from UPMC Altoona and offers homelike and affordable accommodations for patients' support persons.

For more information, or to arrange a stay, call **814-889-2121**.

Hotel Reservations

A variety of hotels are available near UPMC Altoona. When making a room reservation, ask if the hotel:

- Offers a discount to UPMC patients and support persons.
- Provides shuttle service to UPMC Altoona.



Scan this QR code to visit UPMC.com for more information about UPMC Altoona.