



Pictured are some recent graduates from the UPMC My Nursing Residency.

Program helps new nurses adapt

The My Nursing Residency program supports new nurses during the transition from student to professional, smoothing the pathway into practice as a UPMC nurse.

All newly licensed graduate nurses with fewer than six months of experience hired at UPMC are enrolled in the residency program. It provides the opportunity to:

- Build on academic foundation by transitioning knowledge into clinical practice, focusing on safety and quality.
- Develop clinical leadership skills in areas such as patient care delivery, resource management, delegation, interpersonal communication, and conflict resolution.
- Network with peers, leadership, and other nurses.

DAISY deadline near

The deadline for student nurse DAISY award nominations for spring semester is **April 5**.

Don't delay! This is an opportunity to nominate a nursing student who is completing clinical hours at UPMC Altoona by sharing a specific story demonstrating extraordinary nursing care.



Use the QR code or click the [web link](#) to nominate a student nurse. More details are included on the nomination form.



Patient and family concierge: a new nursing support role in team-based care!

A new role at UPMC, patient and family concierge, was created as part of the Team-Based Care Model. This reimagined framework for care delivery encourages collaboration and promotes a team culture of proactively asking for and offering help. The role focuses on essential nonclinical tasks that support the team and enhance the patient's experience.

This often includes delivering water to patients, preparing empty rooms for the next patient, managing the supply room, answering call bells, delivering items to the lab, participating in purposeful rounding, and assisting with discharges.

As the Team-Based Care Model continues to be implemented across UPMC, teams are recognizing a number of benefits to their work, including increased distribution of responsibilities, reduced stress, and better availability and allocation of resources. The team approach ensures more consistency in purposeful rounding that leads to increased responsiveness in meeting patients' needs.

If you are interested in a position as a patient and family concierge, look for posted openings on the [UPMC career page](#) or contact talent acquisition at UPMC Altoona.



Employment Opportunities



STUDENT NURSE INTERNSHIPS
[UPMC Altoona Student Nurse Internship](#)



NURSING STUDENTS
<https://careers.upmc.com/nursing>



GRADUATE NURSES
[UPMC Altoona GN Opportunities](#)