

Title: *Boost Your PowerChart Skills: Best Practice Workflows for Less Screen Time*

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Background: Electronic health records (EHR) are an essential tool for daily work of hospital-based physicians. However, best practices to efficiently use EHR are generally lacking. As a result, many providers devote a significant amount of time to results review, computerized order entry, clinical documentation and transition of care. EHRs have also been reported to negatively impact physician satisfaction and increase the risk of professional burnout.

Objectives: At the end of this workshop, participants will be able to:

1. Identify and arrange a provider summary dashboard for efficient results review.
2. Locate and use specialty-specific quick order page.
3. Demonstrate time-saving methods for improved clinical documentation.
4. Apply high-yield depart/discharge techniques to become an expert in safe transitions of care.

Description: Through user-centered exercises, this workshop will explore time-saving best practices for utilization of Cerner PowerChart in all areas of inpatient care. Participants will first be introduced to the concept of specialty views, quick orders, autotext and discharge mpage. We will then break in to small groups and attendees will self-select based on topic of interest: data review, order entry, documentation, discharge. The groups will generate a detailed list of inpatient EHR tasks and share best practices on how to accomplish them. Small group facilitators will assist with analysis of practical solutions. At the end of the session, best workflows will be shared with the large group. Participants will then have the opportunity to discuss the highest yield EHR techniques that are available for use today.

Evaluation: We will administer a pre- and post-test to evaluate workshop participants' inpatient EHR proficiency. Additionally, following the workshop, we will use Cerner Advance business intelligence tools to generate a report on the use of specialty view mpages, quick orders, clinical documentation and time spent discharging the patient.

Reflection: Following the workshop, we will post the best Cerner PowerChart practices and solutions online for continued discussion and as a resource for physicians to enhance their EHR expertise.