UPMC Susquehanna

Condition H – Special Support to Prevent Emergencies

During a patient's stay, the patient has access to a special service called the Condition H Team. When called upon, a response team will check on the patient and provide help before there is a lifethreatening emergency.

When to Call Condition H

Call for help if:

- Changes in heart rate or blood pressure
- Change in respiratory (breathing) rate or oxygen levels
- Changes in urine output (much more or less)
- Change in mental status or level of consciousness
- Any time there is concern that something may be wrong
- Any change in the patient's condition that needs immediate attention and the health care team is not responding, or if serious concerns continue after speaking with the health care team

How to Call Condition H

- Step 1: Dial "0" from any hospital phone or 570-321-1000 from an outside line.
- Step 2: Tell the operator: your name, room number, patient's name, and your concern.
- Step 3: The Condition H Team will be sent to the room.