

UPMC FAST FACTS: **COMMITMENT TO THE COMMUNITY**

As the region's health care leader, UPMC is committed to improving the health and wellbeing of its communities.



Giving Back and Improving Lives

Nearly **\$2 billion** — in IRS-defined community benefits in Fiscal Year 2025

Annually, UPMC contributes nearly **\$2 billion** to make our communities healthier. This amounts to more than 15 percent of UPMC's net patient revenue — a level substantially higher than most peers.

\$658 million — Charity Care and Costs for Those in Need

Committing more to charity care than any other health system in Pennsylvania:

- \$169 million in charity care — UPMC cares for 18 percent of patients in Pennsylvania, but provides more than one quarter of hospital charity care in the Commonwealth
- \$489 million to cover unreimbursed costs for Medicaid beneficiaries and other subsidized care

\$634 million — Health Programs and Charitable Contributions

Enhancing health and wellness through more than 3,000 free and subsidized programs:

- Immunizations, screenings, home visits, and transportation
- Support for seniors, children, new moms, and people with disabilities
- Emergency preparedness, access to healthy foods, cancer awareness, and job readiness training

\$652 million — Medical Research and Education

Sponsoring 96 percent of all hospital-funded research in western Pennsylvania:

- \$375 million in direct medical research funding, primarily at the University of Pittsburgh
- \$277 million in medical education programs to foster the next generation of physicians, nurses, pharmacists, and other health care professionals

UPMC Insurance Services

- UPMC Health Plan is among the nation's fastest-growing health plans, with more than four million members. It offers coverage to individual and group health plan members; seniors; low-income individuals and families; as well as those with disabilities. Products include UPMC *for Life*, UPMC *for You*, UPMC *for Kids*, UPMC Community HealthChoices, and Community Care Behavioral Health Organization, which is among the largest nonprofit behavioral health managed care organizations in the country, with over one million Medicaid members in Pennsylvania.
- UPMC *for You* has the largest market share of any Medicaid managed care organization (MCO) in Pennsylvania.

UPMC cares for a disproportionate share of high-need patients:

- 7 out of 10 substance abuse patients in Allegheny, Greene, Lawrence, Mercer, and Washington counties
- 6 out of 10 babies born to low-income families in Dauphin County
- 8 out of 10 pediatric patients from low-income families in Erie, McKean, and Venango counties
- 7 out of 10 Medicaid patients in Bedford, Blair, and Somerset counties
- 7 out of 10 seniors in Lycoming, Potter, and Tioga counties

UPMC is a powerful engine of progress, growth, and prosperity.

More Than \$50 Billion Economic Impact

UPMC's operations have a multiplier effect that ripples through local economies. Every dollar directly spent by UPMC results in more than twice as much impact.

100,000 Employees

UPMC is Pennsylvania's largest nongovernmental employer.

\$1 Billion in Taxes Paid

A nonprofit, UPMC contributes substantially each year through taxes and assessment fees, including property, sales, income, and employer taxes.

In 2025, UPMC paid:

- Federal, \$542 million
- State, \$544 million
- Local, \$51 million

\$333 Million in Diversity Spending

UPMC supports a diverse array of businesses.

UPMC Is Addressing the Needs of Communities and Accelerating Health

What is a Community Health Needs Assessment (CHNA)?

In 2025, UPMC completed Community Health Needs Assessments (CHNAs) for its licensed hospitals in compliance with IRS 501(r) guidelines. Each CHNA incorporates input from community stakeholders and public health experts, and identifies actions and implementation plans to improve community health.

• Listening to the Community

UPMC invited more than 3,600 local and regional stakeholders to help identify their community's most pressing health needs.

• Addressing Significant Health Needs

UPMC partnered with the University of Pittsburgh School of Public Health (Pitt Public Health) to conduct CHNAs for 29 licensed hospitals. Public health data findings and community survey results were synthesized to identify priorities at the local level, while supporting four key significant health needs across UPMC communities.

CHRONIC DISEASE MANAGEMENT		• Cancer • Diabetes • Heart Disease and Stroke • Obesity • Respiratory Disease
BEHAVIORAL HEALTH		• Access to Behavioral Health Services • Opioid Addiction and Substance Abuse
ACCESS TO CARE AND NAVIGATING RESOURCES		• Primary Care • Specialty Care • Care Coordination • Palliative and End-of-Life Care
PREVENTION AND COMMUNITY-WIDE HEALTHY LIVING		• Community Prevention and Wellness Initiatives • Health-Related Social Needs • Interpersonal Safety

UPMC hospitals are making measurable progress on each of their health initiatives, demonstrating an ongoing commitment to improving community health.



Expanding Behavioral Health and Substance Use Treatment Services

UPMC continues to address behavioral health needs through a wide variety of services. Efforts include expanding access through better integration of medical and behavioral health care, as well as programs in primary, pediatric, and specialty settings. To increase awareness and to support individuals impacted by substance use disorders, UPMC is deploying innovative methods to reach rural and underserved areas, taking care directly to patients in need.



Caring for Rural Communities

UPMC is pioneering innovative care models in rural communities. For example, UPMC launched the Rural Family Medicine residency program in north central Pennsylvania and converted UPMC Lock Haven, in Clinton County, into the Commonwealth's first Outpatient Emergency Department.



Utilizing Telemedicine to Enhance Access to Care

Across the system, UPMC is making significant strides to expand access to specialty care by using telehealth — connecting patients to UPMC's comprehensive health programs, and focusing efforts on the unique needs of cancer patients, children, women, and seniors.



Addressing Economic and Social Barriers to Health

Across the region, UPMC is addressing economic and social barriers to health, and deploying programs and initiatives that promote employment opportunities, connect people with resources for food, housing, and medical care, and provide free or subsidized transportation.