# **Children's Dermatology Services**

Main Office: 11279 Perry Highway Pine Center, Suite 108 Wexford, PA 15090

South Fayette Satellite Office: Children's South 205 Millers Run Road, 3<sup>rd</sup> Floor Bridgeville, PA 15017 Monroeville Satellite Office: Children's East Building 1, Suite 110 4055 Monroeville Blvd Monroeville, PA 15146

Telephone (724) 933-9190 Fax (724) 933-9194 www.chp.edu/CHP/dermatology

# Welcome to our practice!

Please partner with us by supporting the following <u>Patient Visit and</u> <u>Treatment Policies</u> which will help us to provide the best care for your child.

- 1. <u>Appointment Times/Visit</u> Arrive <u>15 minutes in advance</u> of your child's scheduled appointment time and <u>allow about an hour for the visit</u>. Parents/patients who arrive 15 minutes later that their scheduled appointment time may need to reschedule. Generally our providers run on time and will do their best to see your child in a thorough but timely manner.
- 2. Prescription Refills Prescription refill requests will be considered only for those patients examined in the past six months or for those patients who are seen within the recommended follow up visit time, with the exception of patients on medications who need to be closely monitored. If your child has not been seen within these timeframes, call our office to schedule a return appointment. Prescription refills called in after 3:00 pm will be processed, upon physician approval, the next business day.
- 3. Treatment of Minors The State of Pennsylvania requires all patients under 18-years-of-age to be accompanied by a parent or legal guardian unless you, the parent or legal guardian, provide prior written consent for someone at least 18 years or older to accompany your child to the appointment and examination. Our check-in staff can provide you with a Medical Consent Authorization Form to permit someone other than the parent/guardian to be part of your child's visit. Note: Procedures will be performed only when a parent or legal guardian accompanies the child (under 18 years-of-age) at the time of the visit. Also, the initiation of Accutane will occur only when the parent is present with the child (under 18 years-of-age) for the start-up visit.
- 4. <u>Schedules</u> We have several different providers whose schedules run simultaneously. While sitting in our waiting room, you may see a patient/parent who arrived after you getting called to an exam room before you do if they are seeing a different provider.
- 5. Insurance Cards Our check-in staff must scan your insurance card at each visit.
- 6. <u>Number of Dermatology Conditions Treated Per Visit</u>— We strive to provide your child with exceptional patient care. In order to do this, we are happy to treat your child for up to <u>two</u> dermatologic conditions per visit.

<u>Appointment Cancellation and No Show's</u> – Please call our office at least 48 hours in advance should you need to cancel or reschedule your child's appointment. We have <u>a No-Show Policy</u> which states that failure to cancel an appointment within 24 hours or sooner to the appointment is considered a "no show". After three no show appointments per family, that family is dismissed from our practice.

Please see our one of our front desk team members if you have any questions. Thank you.

# **Children's Dermatology Services and Acne Treatment Center**

Main Office: 11279 Perry Highway Pine Center, Suite 108 Wexford, PA 15090 South Fayette Satellite:
Children's South
205 Millers Run Road, 3rd Floor
Bridgeville, PA 15107

Monroeville Satellite:
Children's East
Building 1, Suite 110
4055 Monroeville Blvd
Monroeville, PA 15146

Telephone: 724.933.9190

Fax: 724.933.9194

Date of Birth:	Sex:	Female / Male	Patient Age:
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there a legal custody agreement in			
*If so, please provide us with any	relevant paperwork.*	·*	
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Print/Sign

Date

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Telephone: 724-933-9190

### **NEW PATIENT REGISTRATION FORM** Please complete ENTIRE form

Fax: 724-933-9194 Patient's Information Last Name First Name D.O.B. Gender M or F Language Patient resides with (please circle below):

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Pediatrician /PCP										***************************************	
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PAYMENT OF BENEFIT	S AND RELEAS	E OF MEDI	CAL INFORMAT	ION:					·····		<del></del>

I authorize the release of my medical information necessary to process insurance claims and request payment of insurance to Children's Community Pediatrics.

Signature:

Date:

UPDATE: 11/8/2010

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