

UPMC Children's Hospital of Pittsburgh Division of Community Health

Family Care Connection – Community Engagement

Overview

Family Care Connection (FCC) is a strengths-based family support program of UPMC Children's Hospital of Pittsburgh's Division of Community Health. FCC's neighborhood hubs offer services, programs and activities in partnership with families to meet their needs and help children achieve bright futures.

Community Engagement

Family Care Connection provides the infrastructure for community engagement through parent leadership and governance. All six Family Care Connection sites have a Parent Leadership Council that plays a vital role in guiding center programming, services and activities. In addition, parent leaders come together to:

- Learn and practice valuable leadership skills
- Develop new social networks
- Discuss community needs and concerns
- Share helpful resources
- Build capacity and community voice
- Take collective action

Family Care Connection's community engagement model is based in the Standards of Quality for Family Strengthening & Support and the Foundational Guidelines of Family Support Principals. Parents work together to identify common goals for their communities and catalyze positive policy and system changes on behalf of all children and families.

Impact

Families both create and thrive in strong and healthy communities. When parents build strong and positive connections with each other for learning, resource sharing, and mutual support, they begin to move along a continuum from being focused on their own families to supporting others, and taking on an active role in shaping their community.

About UPMC Children's Hospital of Pittsburgh Community Health

Children's Hospital of Pittsburgh Community Health works together with hospital, other healthcare, and community partners to improve health outcomes, reduce health disparities, and elevate quality of life for children and families in the communities where they live, learn, work and play.